

TERMS & CONDITIONS OF SANHA® RAFFLE AT INSTALLER SHOW 2023

1. Basics: Between June 27th, 0:01 h and 29th, 16:00 h GMT, SANHA UK Ltd. offers a raffle on our stand F91 at the InstallerSHOW in Birmingham. Participants may answer a question correctly to participate, fill out the raffle flyer and leave it at our stand.
2. How to win: From all participants who answered the question correctly, the winner and second run-up are decided by lot and notified via e-mail until the end of July, 2023. Participants are required to enter a valid e-mail address on the flyer.
3. Prize: The winners will receive a SANHA set of high-quality Laguiole steak knives. The second runner-up will receive a SANHA® bluetooth speaker with charging function for mobile phones.
4. By entering the promotion, entrants confirm that they have read and agree to be bound by these terms and conditions.
5. Entrants must be UK residents, aged 18 years or over. This promotion is not open to any employees of the Promoter or any of their affiliate companies, their families, agents or anyone else connected with this promotion.
6. One entry allowed per person. Entries submitted on behalf of another person will not be accepted and joint submissions are not allowed. Incomplete, illegible, misdirected or late entries will not be accepted. If applicable, copyright in all entries shall belong to the Promoter. Entries shall not be returned to entrants. No purchase is necessary, however internet access is required.
7. The Promoter reserves the right to discount any inappropriate or offensive entries and to disqualify any entries if the Promoter, at its sole discretion, believes that there has been an attempt to manipulate or tamper with the operation of the promotion.
8. In the event of unforeseen circumstances or circumstances outside its reasonable control, the Promoter reserves the right to modify or discontinue, temporarily or permanently, this promotion without prior notice.
9. Entrants agree to be bound by the decisions of the Promoter, which are final in all matters relating to the promotion. No correspondence will be entered into in respect of the Promoter's decisions.
10. The Promoter does not accept responsibility for network, computer or software failures of any kind and has no responsibility for lost, delayed or misdirected entries. The Promoter does not accept any responsibility for any infringement of any third-party intellectual property rights caused by entrants entering this promotion.
11. Nothing in these terms excludes the Promoter's liability for death or personal injury caused by its negligence or for fraud, or any other liability that the Promoter may not exclude by law. Subject to that, the Promoter and its associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits)

expense or damage which is suffered or sustained in connection with this promotion or accepting or using any prize, including any loss incurred as a result of any delay and/or failure to perform any obligation to the winner or other entrants that is caused by:

- i. technical problems of any kind which may limit or prevent any person's participation in the promotion.
- ii. any loss or damage arising from or in connection with the allocation or enjoyment of a prize.
- iii. any act or omission of any third party, particularly any third party involved in the provision of services relevant to the prize; or
- iv. any other events beyond the Promoter's control that may cause the promotion to be disrupted or corrupted or may lead to loss of, or damage to, the winner or to the prize.

The Promoter shall use entrants' personal data for the purposes of carrying out the raffle, and in the case of winner's data, as set out in the Promoter's privacy notice available at <https://www.sanha.com/en/legal-notice/>

Subject to the winner's rights under applicable data protection legislation, the Promoter shall be entitled to use and feature the name of the SANHA UK Ltd. winner for publicity purposes and winners agree that they will participate in any reasonable publicity arranged by the Promoter or its agencies.

These terms and conditions shall be governed by and construed in accordance with the laws of England and the parties agree that any dispute or action arising under or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the Courts of England.

SANHA UK Ltd.'s data protection rules can be found at <https://www.sanha.com/en/legal-notice/>

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